

## Centerpoint Facilitation Team

### Great things about our team/what people like and admire about us . . .

- ❖ Helpful, compassionate, trusting
- ❖ Collaborative, understanding, supportive, united, patient
- ❖ Resilient, positive, skillful
- ❖ Determined, resourceful, motivated
- ❖ Inclusive, knowledgeable, cohesive
  - ❖ Kind, fun, humorous
  - ❖ Well rounded – balanced
  - ❖ Attentive to details

### What is important to our team?

- ❖ Flexibility
- ❖ Open communication
- ❖ Family
- ❖ Working together/supporting each other
  - ❖ The time to play/celebrate
- ❖ Understanding each other's needs
  - ❖ Respect/trust/compassion
  - ❖ Safety, feedback, balance
- ❖ Training opportunities, choices
  - ❖ Mindfulness
- ❖ Collaboration, goal setting

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### How we can support each other as a team . . .

- ❖ Collaboration, open communication
  - ❖ Offer help and suggestions
  - ❖ Give clear direction
  - ❖ Technical support offered
- ❖ Lead by example, be genuine, power with not over
- ❖ Encouragement, understanding, honesty
- ❖ Time management – prompt response
  - ❖ Listen to each other
  - ❖ Celebrating
- ❖ **What Support do we want from others?**
  - ❖ Understanding and patience
  - ❖ Up to date resources and information
- ❖ Effective communication – tell us what they want from us
  - ❖ Follow up – in a timely manner
  - ❖ Respecting our time
- ❖ Knowing that we can be flexible with support
- ❖ Follow through, networking openly, trust our knowledge and the work we do
- ❖ Respect our person-centered culture
  - ❖ More, ongoing funding
- ❖ More private landlords, more affordable housing/low income
- ❖ Mental health resources for the people we support